

## Access to LHE Gate by Visitors and Service Companies

Recently it has come to our attention that homeowners are still giving out their individual assigned 4 digit code to delivery persons, contractors and others coming to your home instead of giving out their assigned 3 digit code.

For the safety and security of our residents it is important that each homeowner not give out their 4 digit code but to only give out their 3 digit code. When the person uses the 3 digit code at the keypad your home phone (or cell phone) is automatically dialed. **When you receive the call you grant access by pushing 9 on your phone keypad and hanging up.** The gate is then activated and opens. Also, when someone is coming to your home you should turn on your television to either channels 96, 98.2 or 733 to observe the person at the gate keypad. Unlike the 4 digit code that requires the use of the **# key** (#1234), **the 3 digit does not use # , just the assigned 3 digits.**

If you do not know your code you can stroll to your name at the gate keypad where it is shown, or you should ask Marianne for your code. If you believe your 4 digit code is known by too many outsiders you can arrange with Marianne to have it changed.

Persons who have been given your 4 digit code have access to our community 24/7, which makes it more difficult to determine who used your code. Good security practice assures the safety and well being of all our residents, and helps to insure protection during the summer months for every homeowner when many of our residents are away.

Len Unger and Ralph Shepherd, Security Committee